

FUELING RAPID RESPONSE

RECALL RESPONSE IN A FOOD PRODUCTION COMPANY



CHALLENGE

A large food production company was facing a sizeable product recall due to contamination. The urgency of the situation created an immediate need for analytical testing support. In order to redeploy their scientists to the investigation, the company first had to meet the surge in demand for sample handling and preparation, as well as analytical chemistry. Additional Lab Technicians, chemists and scientists were needed to leverage existing training programs in order to seamlessly execute their emergency response.



RESPONSE

The on-site manager from Pace® quickly coordinated with our in-house team of scientific recruiters to find the right people to support the company's recall response effort. In a very short timeframe, Pace® was able to execute the recruitment, onboarding, and training of a team of passionate and qualified scientists. Drawing on our deep lab expertise, Pace® was able to rapidly form this supplemental support team and manage their day-to-day, allowing the company's in-house team to remain deeply focused on the investigation.



RESULT

A customized program that allows Pace® to quickly train and onboard new employees, cross train Pace® scientists, flex between labs, shift resources to areas of urgent need, and complete projects ahead of schedule. This comprehensive approach to recruiting, onboarding and training helped combat turnover by providing employees with a seamless experience and ample opportunities for professional growth. The responsive, custom solution we created is now a proactive, integrated training program for the company. With the agility to quickly and efficiently redirect resources toward urgent needs, Pace® was able to help our customer meet their milestones and deliver on deadline.